ANTHOLOGY WOODS

SOLID AND ENGINEERED HARDWOOD FLOORING WARRANTY

Anthology Woods Solid and Engineered Hardwood Flooring is warranted to:

- Be free from defects in lamination, milling, application and assembly and will remain free from these defects for the <u>lifetime</u> of the original owner.
- Remain structurally sound during normal moisture changes provided that proper subfloor and installation requirements were met.

Product determined by the installer or owner to have any possible defect should be returned to Anthology Woods for inspection and possible replacement **PRIOR TO INSTALLATION, AND ACCORDING TO THE TERMS AND TIMELINES ESTABLISHED IN YOUR PRODUCT MATERIALS QUOTE**. All questions of product quality are to be addressed prior to installation. Installation implies acceptance. No warranty will be offered for appearance related claims once the products are installed. Installation must be conducted by a licensed, NWFA certified installer, and guidelines from the NWFA must be adhered to.

Warranty excludes impact damage or wear from heavy furniture or equipment used without proper protection. Warranty of the wood floor and factory pre-finish excludes indentation, scratches or surface damage caused by lack of proper maintenance, misuse, negligence, spiked heel shoes, water, erosion, pebbles, sand or other abrasives.

Over time, normal exposure to sunlight will bring subtle changes in the shading of any hardwood floor; these changes may vary in areas of the floor that are blocked from sunlight, such as under area rugs. This is not a product defect and is not warranted.

Any damage that occurs during shipping is the responsibility of the customer and/or the shipping company, as per the terms of your signed Product Materials Quote from Anthology Woods, LLC and is not warranted.

If ANTHOLOGY WOODS, LLC accepts a claim under this warranty, it will repair or replace, at its option, the affected flooring material. This warranty covers the repair or replacement of affected material only; it does not cover any labor cost. If flooring product for which the claim is being made is no longer available, Anthology Woods, LLC will replace the affected flooring material with product of equal or greater value. This can only be done after an evaluation by a certified flooring inspector. Anthology Woods, LLC reserves the right to have a designated representative inspect the floor and remove samples for evaluation of claim. If after a reasonable number of attempts Anthology Woods, LLC is unable to correct the defect covered under this warranty, Anthology Woods, LLC will at its discretion, refund the purchase price for the portion of the floor that fails.

Any claims for warranty must be made in writing within 30 days after detection and emailed to <u>info@anthologywoods.com</u>. Additional supporting information may be required at the request of Anthology Woods, LLC.

This warranty is not transferable; it extends only to the original customer purchase. This warranty is limited to a one time repair or replacement of defective material and shall be the buyer's exclusive remedy. No other warranties, expressed or implied, are made and under no circumstances shall Anthology Woods, LLC be liable for any loss or damage arising from the purchase, use or inability to use this product or any special, indirect, incidental or consequential damages.